



WILLIAMS PAINT & BODY SHOP, LLC. | (850)482-0332 | 4720 HIGHWAY 90 MARIANNA, FL 32446

REPAIR AUTHORIZATION & TERMS AND CONDITIONS

OWNER NAME: _____ DATE: _____

PHONE: _____ ALT PHONE: _____

VEHICLE YEAR _____ MAKE: _____ MODEL: _____

INSURANCE COMPANY: _____ DEDUCTIBLE: _____

CLAIM NUMBER: _____

1. AUTHORIZATION TO REPAIR

I authorize Williams Paint and Body Shop to perform repairs to my vehicle including the purchase and installation of necessary parts, materials, labor, and subcontract services. I authorize the disassembly of my vehicle for diagnostic purposes and preparation of a complete repair estimate. If repairs are declined after disassembly, I understand that charges may apply for diagnostic time, disassembly, reassembly, and partially completed work at the shop's current labor rate.

2. PRELIMINARY ESTIMATES & SUPPLEMENTS

Repair estimates are based on a preliminary inspection. Additional damage may be discovered once repairs begin. I authorize Williams Paint and Body Shop to perform necessary supplemental repairs required to restore the vehicle to proper condition.

3. OPERATION OF VEHICLE

I authorize Williams Paint and Body Shop and its employees to operate the vehicle for testing, diagnostic, calibration, and quality control purposes.

4. PERSONAL PROPERTY

I agree to remove all personal belongings from the vehicle. Williams Paint and Body Shop is not responsible for loss, theft, or damage to any personal items left inside the vehicle.

5. VEHICLE COMPLETION & STORAGE

Customers will be notified when repairs are complete. Vehicles should be picked up within **48 hours of notification**. Storage fees may apply after **72 hours**, at the current rate of **\$35 per day**. Vehicles left unclaimed for **30 days after completion** may be considered abandoned in accordance with applicable state law and may be subject to impoundment or sale to recover repair and storage costs.

6. INSURANCE PAYMENTS & POWER OF ATTORNEY

I authorize my insurance company to pay Williams Paint and Body Shop directly for repairs performed on the vehicle. I appoint Williams Paint and Body Shop as my attorney-in-fact to endorse any insurance checks related to repairs performed on my vehicle. I understand that I am responsible for any balance not covered by insurance including deductibles.

7. PAYMENT TERMS

Accepted forms of payment include: • Checks (Insurance and Personal Checks) • Debit Cards

• Credit Cards (Visa, MasterCard, Discover, American Express) are subject to a **processing fee (currently 4%)**.

Full payment must be made before the vehicle will be released. Deductibles **cannot be waived**.

8. MECHANIC'S LIEN

An express mechanic's lien is acknowledged on the vehicle to secure payment for repairs, parts, labor, and storage. If collection or legal action becomes necessary, I agree to pay all related legal and collection costs.

9. ACTS OF GOD

Williams Paint and Body Shop is not responsible for damage caused by events beyond its control including hail, wind, flood, fire, or other natural events.

(Continued on back of this page)

10. VEHICLE DATA & ELECTRONIC SYSTEMS

I authorize Williams Paint and Body Shop to access vehicle electronic systems and stored diagnostic data necessary to identify and verify repairs. I also authorize the temporary disabling of recording devices or monitoring systems that may interfere with repairs.

11. RENTAL VEHICLES

Repair time may vary due to factors outside the shop's control including parts availability, manufacturer delays, or material shortages. Williams Paint and Body Shop is not responsible for rental vehicle costs that exceed insurance coverage or approved rental periods.

12. PRE-EXISTING DAMAGE

Repairs will be limited to the items listed on the repair estimate.

Any **pre-existing damage or damage not included on the estimate** will not be addressed unless specifically authorized. Certain existing damage, including glass cracks or weakened components, may worsen during the repair process.

13. ADAS CALIBRATIONS

Vehicles equipped with **Advanced Driver Assistance Systems (ADAS)** may require specialized calibrations following repairs. Some calibrations require specific fuel levels or weight distribution. If additional fuel or materials are required to perform manufacturer-specified calibrations, I agree to pay the associated costs.

14. LIMITATION OF LIABILITY

Williams Paint and Body Shop shall not be liable for incidental, consequential, or indirect damages. Maximum liability shall not exceed the total amount paid for repairs performed.

15. DISPUTE RESOLUTION

Any disputes relating to this repair authorization or work performed shall be resolved through **binding arbitration** under the Federal Arbitration Act and the rules of the American Arbitration Association. Claims must be brought individually. Class actions and collective actions are waived.

16. LIMITED WARRANTY

Williams Paint and Body Shop provides a **limited lifetime warranty** on workmanship for sheet metal, frame, and structural repairs performed under this authorization for as long as I own the vehicle.

This warranty excludes:

- Electrical systems
- Manufacturer-supplied parts warranties
- Damage caused by misuse, accidents, environmental conditions, or unauthorized repairs.

Warranty work must be performed by Williams Paint and Body Shop. Repairs performed elsewhere may void the warranty.

17. ENTIRE AGREEMENT

This document represents the entire agreement between the customer and Williams Paint and Body Shop regarding vehicle repairs and supersedes any prior discussions or agreements.

Any modifications must be made in writing and signed by both parties.

CUSTOMER AUTHORIZATION

By signing below, I acknowledge that I have read and understand the Repair Authorization and Terms and Conditions and authorize Williams Paint and Body Shop to perform repairs to my vehicle.

I authorize my insurance company to pay Williams Paint and Body Shop directly for repairs performed on the vehicle. I appoint Williams Paint and Body Shop as my attorney-in-fact to endorse any insurance checks related to repairs performed on my vehicle. I understand that I am responsible for any balance not covered by insurance including deductibles.

OWNER NAME: _____ **DATE:** _____

SIGNATURE: _____